

Refund & Cancellation Policy

Last updated: 27th March 2026

This policy explains refunds and cancellations for digital products and services sold by 2Be.vip. This policy is intended to be simple and clear. If there is any conflict, the applicable Product Purchase Terms control.

1) No refunds (general rule)

All sales are final. We do not offer refunds for digital products, subscriptions, or live classes once access is granted or the service is delivered.

2) Exceptions (limited)

We may approve a correction or refund only in limited cases, such as:

- **Duplicate payment:** you were charged twice for the same order.
- **Payment error:** a proven technical billing error on our side.
- **Service not delivered:** you paid but did not receive access due to a verified issue we could not resolve.
- **Legal requirement:** where a refund is required by applicable law.

3) Cancellations

- **Subscriptions (if any):** you may cancel future renewals from your account settings. Cancellation stops the next renewal but does not refund past charges.
- **Live classes:** scheduling and attendance rules (including no-show) are governed by the Product Purchase Terms and class rules.

4) Chargebacks and disputes

Even though we do not offer refunds, banks and payment providers may allow cardholders to file disputes/chargebacks. If you file a chargeback without first contacting support, we may suspend your account while we investigate. If a chargeback is resolved in your favor, access may be removed and any affiliate commissions tied to the transaction may be reversed.

5) How to request a review

If you believe you qualify under the exceptions above, contact us within **7 days** of the charge date:

- Email: support@2be.vip

- Include: order number, email/phone used, payment reference, and a short description

6) Misconduct and violations

If your access is suspended or terminated due to policy violations (e.g., harassment, abuse, cheating, illegal activity), you are not entitled to a refund.

7) Contact

Support: support@2be.vip